

COMMERCIAL PLATFORMS PROGRAM

– FY2024 Program Highlights –

PROGRAM PRIORITIES

Mission accomplishment • Time savings • Transparent and simplified purchasing • Small business participation • Modern user experience • Compliance support

8 Commercial platforms awarded
 In March 2024, eight online platforms were made available for participating agencies to select from for their cardholders.



Over **\$20M** Small business dollars



100% credited to agencies due to an MOU signed in FY2024 with the Small Business Administration.

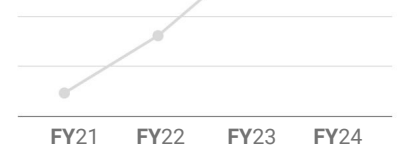
Efficient, mission-focused purchasing



75% of orders are for two or less of a product, allowing buyers to purchase only what is needed.

TOTAL SPEND

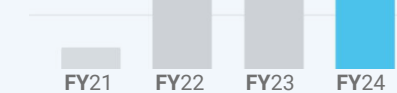
\$96.9M
FY24



Since program launch, over **\$225M** in open market spend brought under management across over **850k** orders.

TOTAL NUMBER OF ORDERS

357k
FY24



AVERAGE ORDER SIZE



– AGENCY PARTICIPATION –



37 Agencies made purchases in FY24



31 Training sessions with over **5,050** registrants



55% Repeat buyers

– CUSTOMER EXPERIENCE –

9.1 out of 10 reported overall satisfaction



84% Satisfied with fair and reasonable pricing



73% Reported that they saved time



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TOP 10 Categories of Product Spending FY2024

Information Technology Peripherals

Computer Displays, Headsets,
Docking Stations, Computer
Accessories

Office Equipment and Supplies

Printer Toner, Ink Cartridges, Folders
and Binders, Office Equipment, Writing
Instruments

Office Furniture and Furnishings

Seating, Desks, Filing and Storage
Cabinets, Accommodation
Furniture

Appliances and Supplies

Televisions, Kitchenware, Appliances

Power Storage and Distribution

Batteries and Cells, Battery Chargers,
Power Generators, Electrical Cables
and Accessories

Work Apparel and Kitting

Work Clothing, Backpacks and Duffel
Bags, Therapeutic Equipment

Safety Equipment and Supplies

Safety Apparel, Personal Safety and
Protective Equipment, Locks and
Security Hardware

Laboratory Equipment

Measuring and Observation
Equipment, Telescopic Tools,
Laboratory Supplies

Publications

Printed Publications, Signage,
Electronic Publications Badges and
Labels

Tools and General Machinery

Hand Tools, Power Tools, Tool
Attachments and Accessories