

Welcome to your ZEV

Zero-Emission Vehicle (ZEV) Delivery

Engage with your [FSR](#) on how you will charge your vehicle prior to order & delivery. Learn which equipment comes standard with your ZEV by viewing the [ZEV Fact Sheet](#) and work with your building manager & [GSA](#) if you would like to request ZEV stations. Visit gsa.gov/ElectrifytheFleet.

What to Expect

Upon delivery, your new ZEV should have the following:

- 75% battery charge
- All accessories including charging cords & adapters (if applicable)
- WEX Card (for GSA Fleet leased vehicles) (can't be used directly at charger)

Where to Charge

ZEVs can be charged on-site & at public ChargePoint & roaming partner stations with a ChargePoint RFID card [requested from your FSR](#). Plan your trip beforehand and locate accessible chargers:

- [PlugShare](#)
- [WEX connect app](#) Enter Fleet Code "EV22"
- Teslas charge at Superchargers via Plug & Charge

Charging at non-WEX accepted stations? Work with agency credit card POC for non-WEX, [SmartPay](#) payment solution or wait for future WEX RFID (coming FY25)

Operational Best Practices

Maximize Drive Time

Avoid harsh braking and acceleration. Gradual stopping will extend vehicle range through regenerative braking. Keep the vehicle charged between 20-80% to reduce battery degradation.

Minimize Range Lost

Heating and cooling the cabin and extreme weather can significantly decrease the range of your ZEV, as can towing (20% or more). Learn more on gsa.gov/gsa-fleet-training and [DOE](#)'s ZEV training site!

Roadside Assistance

If towing is required, call the MCC at 1-866-400-0411. If possible, avoid the battery being at 0% charge, put the vehicle in neutral prior to tow and ensure that the vehicle is towed by a flatbed truck.

Additional Resources

- [Purchase infrastructure](#) or work with GSA for a [turnkey installation](#)
- Contact the [GSA Zero Emission Vehicle Team](#) or [PBS Center for EV Infrastructure](#)
- Checkout [GSA's Tesla Guide](#) and [Tesla One Pager](#)
- View guidance and training on DOE's [ZEV Ready Center](#)
- Download a list of [federally owned/managed EV charging stations](#)
- Learn how to Charge at public stations at gsa.gov/EVSE under "Other Resources"